



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 512/2024

In the matter of:

PushpaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, (Chairman)
2. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Shaky R.S. Gupta, AR for the complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Jyoti Sharma, On behalf of BYPL

ORDER

Date of Hearing: 02nd December, 2025

Date of Order: 03rd December, 2025

Order Pronounced By:- Mr. S. R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007015059 at premises no. Part 1/1856, Second Floor, Moti Ram Road, Mansarovar Park, Shahdara, Delhi-110032 which was rejected by OP due to MCD Objection and no kitchen found at site. But complainant stated that applied premises are not booked in MCD and separate dwelling unit will be subsisting as per competent Forum order. Therefore, she requested the forum to direct the respondent for release of new electricity connection.

Attested True Copy

Secretary
CGRF (BYPL)

Complaint No. 512/2024

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new DX connection vide request No. 8007015059 at premises no. Part 1/1856, Second Floor, Moti Ram Road, Mansarovar Park, Shahdara, Delhi-110032.

Reply further submitted that the premise of the complainant is under MCD Booking List vide letter dated 15.02.2017 at Serial No.47 & letter dated 11.04.2019 at serial No.6. Reply further stated that upon inspection of the said premises, it was discovered that there are multiple deficiencies which are in direct violation of the DERCS SUPPLY CODE 2017.

3. Complainant did not file rejoinder.

4. Arguments of both the parties were heard.

5. From the narration of facts and material placed before us we find that the application of the complainant for new electricity connection was rejected by OP on grounds of MCD booking and the recent Judgment of Hon'ble Delhi High Court vide no W.P. (c) 7618/2023 & CM appl. 29530/2023, CM Appl. 70837/2025 dated 13.11.2025 has held as under

"19. Thus, considering the detailed discussion hereinabove, this Court is of the view that there is no impediment with the petitioner company to grant or continue with electricity connection in the premises, where such premises are booked for unauthorized construction. However, as and when MCD takes any coercive action against such properties, which are booked for unauthorized construction, the MCD shall duly intimate the concerned electricity companies, in that regard.

2 of 4

Attested True Copy


Secretary
CGRF (BYPL)

Complaint No. 512/2024

20. The electricity company shall be free to disconnect the electricity connection, as and when such request or direction is given by the MCD, at the time of taking action against the unauthorized construction in the properties in question.

The Government of National Capital Territory of Delhi (Department of Power) vide their circular no. E.11/2025/Power/7091-97 dated 17.11.2025 also directed DISCOMs to not to deny or discontinue electricity supply in premises merely because the property is booked for unauthorized construction.

To disconnect electricity only upon receiving formal intimation from MCD at the time of demolition/sealing action.

6. In view of the above directions of Hon'ble High Court of Delhi and notification from Govt. of NCT of Delhi, we are of the opinion that the new electricity connection to the complainant cannot be denied. Therefore, OP should release the electricity connection to the complainant as applied for by him.

ORDER

The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007015059 at premises no. Part 1/1856, Second Floor, Moti Ram Road, Mansarovar Park, Shahdara, Delhi-110032 after completion of other commercial formalities as per DERC Regulations 2017. The complainant is further directed to file an affidavit/undertaking stating that if any authority/department takes any action against the property of the complainant OP should be free to take action as per law.

Attested True Copy

Secretary
CGRP (BYPL)

Complaint No. 512/2024

OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(S.R. KHAN) 12/25
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

4 of 4

Attested True Copy


Secretary
CGRF (BYPL)